

**President and VA Secretary
Plan to End Homelessness Among
Veterans - Five Year Plan**

In 2010, Former Secretary of Veterans Affairs Eric K. Shinseki unveiled the department's comprehensive plan to end homelessness among Veterans by pulling together the resources from the government, business and private sector.

"President Obama and I are personally committed to ending homelessness among Veterans within the next five years," said Shinseki. "Those who have served this nation as Veterans should never find themselves on the streets, living without care and without hope."



**Homeless Veteran in need of help?
Call 1-877-4AID VET
(1-877-424-3838)**

- Call for yourself or someone else
- Free and confidential
- Trained VA counselors to assist
- Available 24 hours a day, 7 days a week
- We have information about VA homeless programs and mental health services in your area that can help you

HCHV Contact

For assistance with VA healthcare, programs, benefits and related services please contact:

**HCHV Program
708-202-4961**

Edward Hines Jr. VA Hospital

**HCHV Program / 122
5000 South 5th Avenue
Bldg. 228, 4 North
Hines, IL, 60141
Phone: 708-202-4961
Fax: 708-202-4954**

Edward Hines Jr. VA Hospital

**Health Care for
Homeless Veterans
(HCHV) Program**

Located in Building 228 - 4 North

Resource and Referral Office

Walk-In Hours: Monday-Friday

9:00am to 3:00pm

Room 4101

(Closed on Federal Holidays)



**Department of
Veterans Affairs**

Health Care for Homeless Veterans (HCHV) Programs and Services

Program Overview

The purpose of the HCHV Program is to help homeless and at-risk Veterans:

- Access stable housing
- Obtain a regular source of income
- Establish medical, mental health, and addiction services

Resource and Referral Office

- Immediate referrals to community agencies, shelters, and transitional housing
- Same-day assistance and practical supports
- Access to telephones, showers, and laundry room
- Meal assistance, personal hygiene supplies, and transportation assistance

Walk-ins welcome on 4 North from 9am-3pm
In the Resource and Referral Office
Room 4101

Stand Down

- Summer and Winter outreach events
- Immediate access to community services, resources, and practical supports for homeless and at-risk Veterans



Outreach Case Management Program

Veterans requiring additional services may be referred for:

- Intensive short-term case management
- Further assistance with housing and income
- Clinical support to maintain stable living

Rural Outreach Program

- Assist Veterans in accessing all available resources, services, and supports in rural communities
- Outreach Veterans through rural community providers and assist in accessing VA benefits

Veterans Justice Outreach (VJO) / Veterans Court Program

- Helps eligible justice involved Veterans get timely access to VA services
- Helps avoid unnecessary criminalization and incarceration of Veterans



Contracted Emergency Residential Service (CERS)

- Short-term emergency and transitional housing in the community
- Prioritizes literally homeless Veterans, Veterans at-risk of becoming homeless, and Veterans being discharged from an inpatient medical unit

Grant and Per Diem Program

- Transitional housing and case management services
- Provided by community agencies receiving oversight by HCHV program
- Short-term housing while Veterans work to transition into permanent housing

HUD-VASH Program

- Partnership between the Department of Housing and Urban Development (HUD) and VA Supported Housing (VASH)
- Provides permanent housing and case management services to chronically homeless Veterans

