



Donor Privacy Policy

The Alliance to End Homelessness in Suburban Cook County is committed to respecting the privacy of our donors. We have developed this privacy policy to ensure that donor information will not be shared with any third party.

The Alliance to End Homelessness in Suburban Cook County provides this Donor Privacy Policy to make you aware of our privacy policy, and to inform you of the way your information is used. We also provide you with the opportunity to remove your name from our mailing list, if you desire to do so. Please contact us if you wish to be removed or to limit the number of times we mail you each year.

We collect and maintain the following types of donor information:

- Contact information: name, organization, complete address, phone number, email address which is maintained in a database;
- Requests to receive periodic updates: e.g., to individuals who request it, we will send periodic mailings and/or emails related to specific events or appeals, and newsletter.

The Alliance to End Homelessness in Suburban Cook County uses your information to complete a transaction, communicate back to you, and update you on Alliance happenings. Credit card donations are processed through PayPal, a third-party site. The Alliance does not retain credit card information and only keeps the information listed above.

The Alliance to End Homelessness in Suburban Cook County will not sell, rent, or lease your personal information to other organizations. We assure you that the identity of all our donors will be kept confidential. Use of donor information will be limited to the internal purposes of the Alliance to End Homelessness in Suburban Cook County. It is our desire not to send unwanted mail to our donors. Please contact us if you wish to be removed from our mailing list. Email communications provide a mechanism to have your address removed from our contact list.

Our Commitment to Data Security

To prevent unauthorized access, maintain data accuracy, and ensure the correct use of information, we have put in place appropriate physical, electronic, and managerial procedures to safeguard and secure the information we collect online.

If you have comments or questions about our donor privacy policy, please send us an email at info@suburbancook.org or call us at (708) 236-3261.